## **Electronic Acknowledgement Receipt** FES ID: 1206725 Application Number: 10826160 Confirmation Number: 8619 Title of Invention: Mining service requests for product support First Named Inventor: Hua-Jun Zeng Customer Number: 22801 Filer: Brian Gerard Hart/LeAnn Sassman Filer Authorized By: Brian Gerard Hart Attorney Docket Number: MS1-1892US Receipt Date: 18-SEP-2006 Filing Date: 15-APR-2004 Time Stamp: 18:08:22 Application Type: Utility International Application Number: Payment information: Submitted with Payment no

## File Listing:

ĺ	Document Number	Document Description	File Name	File Size(Bytes)	Multi Part	Pages
	1		1892ids.pdf	142470	yes	5

	Multipart Description						
	Doc De	Start	End				
	Miscellaneous Incoming Letter		1	1			
	Information Disclosure Statement (IDS) Filed		2	5			
Warnings:							
Information:							
2	Foreign Reference	2048ref1.pdf	388471	no	7		
Warnings:							
Information:							
3	Foreign Reference	2048ref2.pdf	3112972	no	105		
Warnings:							
Information:							
4	Foreign Reference	2048ref3.pdf	526849	no	22		
Warnings:							
Information:							
5	NPL Documents	2048ref4.pdf	448848	no	9		
Warnings:							
Information:							
6	NPL Documents	2048ref5.pdf	614910	no	15		
Warnings:							
Information:							
7	NPL Documents	2048ref6.pdf	300023	no	7		
Warnings:		•					
Information:							
8	NPL Documents	2048ref7.pdf	668882	no	13		
Warnings:							
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## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.